

UNIVERSITI TEKNOLOGI MARA
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**A STUDY ON THE FACTORS THAT INFLUENCE JOB
PERFORMANCE AMONG POLICE OFFICER AT IBU PEJABAT
KONTINJEN BUKIT BERUANG, MELAKA.**

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JULY 2013

**CLEARANCE FOR SUBMISSION OF THE RESEARCH PROPOSAL BY THE
SUPERVISOR**

Name of Supervisor: CIK NURUL NADIA BINTI ABU HASSAN

Title of Research Report: A Study On The Factors That Influence Job Performance
Among Polis Officer At Ibu Pejabat Polis Kontinjen Bukit
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I have reviewed the final and complete research proposal and approve the submission
of this report for evaluation.

Remarks:

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Date:

THE DECLARATION

Declaration

We hereby declare that the work contained in this research proposal is original and our own except those duly identified and recognized. If we are later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with UiTM's rules and academic regulations.

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ACKNOWLEDGEMENT

Alhamdulillah, with the grace and blessings of the Almighty ALLAH S.W.T, we manage to complete this research, which could have not been accomplished without HIS willing. We would like to express our deepest gratitude to our advisor, Miss Nurul Nadia Binti Abu Hassan for her help, advice, comments, guidance and personal attention and encouragement in making it possible to us to pull through in spite of the limited time and knowledge that we possess.

We would also like to express our gratitude to our second advisor Sir Mohd Nazim Bin Ganti Shaari, for his guidance and advises towards our project paper. Our appreciation also goes to all the respondents for giving us direction in completing this project paper and truly grateful for their cooperation.

Last but not least, we would also like to extend this gratitude to thank our friend and family on supporting and encourage us to complete this research study. Without their dedication, this research study would not have materialized.

Thank you very much.

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ABSTRACT

In this study, the researchers are focus on the factors that influence job performance at Ibu Pejabat P0lis Kontinjen Bukit Beruang. The purpose of the study is to examine whether there is any relationship between predictors and job performance among police officer at Ibu Pejabat Polis Kontinjen Bukit Beruang and to identify which factors of MARS Model Theory influence most towards job performance at Ibu Pejabat Polis Kontinjen Bukit Beruang. This research emphasize on the purpose of conducting by examining how several factors lead to the job performance among civil servant. In this research it also focuses on the four predictors such as motivation, ability, role perceptions, and situational factors. For this study, the researches use the stratified sampling and from 689 populations the sampling is 250 respondents. In this research the respondent it's from seven departments which is administration, traffic, narcotic, special branch, criminals, logistic and commercial. In this study several methods used like reliability test, normality test, the Pearson Correlation and also multiple regression analysis. The findings shows that higher numbers of respondents answered the questionnaire were males. Based on the research, all the predictors have a positive relationship and can influence the job performance among the police officer. Based on the multiple regressions, it shows that ability is the most factor influenced the job performance among police officer and the lowest factors is situational factors that influence the job performance among police officer at Ibu Pejabat Polis Kontinjen Bukit Beruang.